

Audience Policy for K-12

When to Arrive

Plan to arrive at least 30 minutes before your performance time.

Late Seating Notice

Performances begin promptly at their scheduled times. Latecomers will be seated at the first interval or intermission.

Cell phones

Use of cameras, recording equipment and cell phones are not permitted. All cell phones must be silenced before the start of the performance.

Photography & Video Recording

Due to copyright laws and in consideration of the performers, the use of photographic or recording devices of any kind inside the theatre is strictly prohibited. If you bring a camera with you, we will politely ask you to check it at the Patron Services window, or with an usher before entering the theatre.

Accessibility

For information on accessibility call the ticket office. Visitors requiring accommodation, call venue info number at least two weeks in advance.

Seating

The Younes and Soraya Nazarian Center for the Performing Arts will make every effort to ensure seating preferences are fulfilled but cannot guarantee any specific seat selections.

Smoking

California State University, Northridge is a smoke-free environment. Smoking is not permitted in the restrooms, theatre auditorium, lobby, balconies, courtyard or within 30 feet of the building at any time.

Lost & Found

The House Manager will hold lost articles until the end of the performance. Otherwise contact the Ticket Office (818)-677-3000 Monday-Saturday 10am-6pm.

Disruptive Patrons

Patrons of any age whose behavior is not appropriate will be asked to leave the theatre. No refunds will be given once the curtain has gone up and the show has begun.

Children

Children over age 5 are welcome at most events, and regardless of age, must have a ticket. Infants on laps are not permitted unless specified. Inquire when purchasing tickets on age appropriateness for specific events.

Emergency Contact Number

In an emergency, to contact patrons or theatre staff during performances, please call the [Campus Police](#) 24 hour dispatch at (818) 677-2111. [Campus Police](#) will send an officer to the Younes and Soraya Nazarian Center for the Performing Arts and Plaza del Sol Performance Hall. Be sure to leave

your seating section, seat numbers and the above phone number with the person who may need to contact you. Should an emergency arise, a member of the Younes and Soraya Nazarian Center for the Performing Arts and Plaza del Sol Performance Hall House Staff will contact you at your seat.

Additional Questions?

Contact the (818) 677-8800 Mon-Fri 8am-5pm. Programs, artists, and prices are subject to change. All ticket purchases are final. Only subscribers may exchange tickets at face value, subject to availability. Tickets may be returned prior to the event as a tax-deductible contribution.